



Customer Satisfaction Questionnaire

In an ongoing effort to ensure Customer Satisfaction, the following questionnaire was developed to help us better understand how to serve our customers better.

Please take the time to fill this out and fax back to our office at 508 747 6033.

Attn: Vitalitec Customer Service Department

From: _____ Hospital: _____

City: _____ State: _____

1. How long have you been a customer of Vitalitec International, Inc.? _____

2. What Vitalitec products are you currently using?

Manufactured Products:

- a. SLS™ Manual Ligation
- b. Intrack™ Clamps and Inserts
- c. Cygnet™ Flexible Clamp for MICS
- d. Greyhound™, NovaClip™ or Sofia™ brand Bulldogs

Distributed Products:

- e. Geister™ Cardiovascular Instruments and accessories
- f. Geister™ ValveGate™ MICS Instrumentation and accessories

3. Please provide your general comments on the Vitalitec products that you are using:

4. Are there any improvements that you would like to see Vitalitec address?

5. Please identify your Sales Rep and let us know if there are any comments about his/her service
